Title
Blood Donor Ambassador

Purpose
Provide excellent and enthusiastic customer service to enhance the blood donor experience.

Key Responsibilities
- Welcome and greet donors and assist blood donors through the blood donation intake process.
- Ensure blood donors have relevant information and that questions are answered appropriately.
- Make reminder calls, re-schedule donor appointments, and perform follow-up activities as directed.
- Attend to donors in the hospitality area by ensuring that each donor is recognized for his/her contribution.
- Set up and maintain cleanliness in the reception and hospitality areas.

Time Commitment
M-F Day Time Hours – preferred commitment 1 shift/month

Qualifications
- Ability to display the utmost professionalism and communication skills.
- Extremely comfortable working with people from all walks of life.
- Ability to represent the American Red Cross to community.

Training
- Orientation to the American Red Cross
- Donor Ambassador training

Length of Appointment
Re-occurring; 6 months – 1 year preferred

Development Opportunities
- Relationship building
- Enhance leadership and communication skills
- Interact with and meet a variety of people

Apply for Position
Begin application at http://www.redcross.org